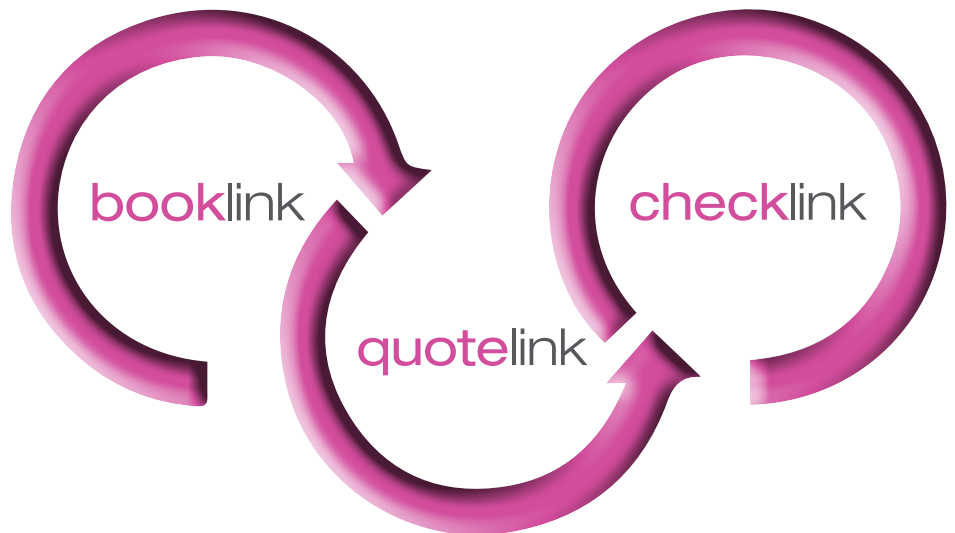


Shifting your
business
into the
next gear.



OEC ServiceLink solutions work to resolve the following OEM challenges:



Brand Loyalty
Customer Satisfaction



Increased profit
through OE part sales



Single source of
truth OEM data

booklink

Increase your dealers' bookings with our quick and easy booking solution, available to clients 24/7.

BookLink minimises the effort needed to book a vehicle in for a service. **Easy and convenient to use**, BookLink identifies a customer's vehicle from just the registration number and recommends relevant work to that vehicle, with costs attributed to each job.

Key features:

- **Connect outside of business hours:**

Available 24 hours a day, 7 days a week, from any device.

- **e-Commerce platform:**

Suggests other timely purchases, like tyres, brakes, accessories, or a vehicle upgrade. Proposes targeted campaigns and offers.

- **Buy now, pay later:**

Allows your clients to pay now or take advantage of an interest-free "buy now, pay later" option. Instant finance decision while booking.

- **DMS Integration, including workshop diary:**

BookLink can be integrated with your existing DMS, and with your diary. No need to double-check each booking and to resend a confirmation to each client.

quotelink

With QuoteLink, turning a quote around in 10 seconds flat is the easy part now.

QuoteLink **combines pricing data with labour pricing** and any additional costs at the click of a button. It uses OEM data curated by OEC's in-house authoring teams to deliver highly accurate results and to improve user experience, meaning menus are always delivered correctly.

Used by over
10,000 dealerships
worldwide

Live in over
60 markets

Deployed in every
continent except
Antarctica

Delivers a quote
in under 10
seconds

3x every second
someone is using
QuoteLink

Key features:

- Combines pricing data with labour pricing and any additional costs
- Provides a quote in under 10 seconds
- Simple, modern and easy to use UI
- Web or DMS-based
- Uses OEM data curated by OEC to deliver accurate results
- Local languages and taxes in-built
- OEMs can set global, national and local campaigns, content, pricing and participation from one place

checklink

Customer loyalty is easy when you run a workshop capable of checking a vehicle in under 10 minutes with CheckLink.

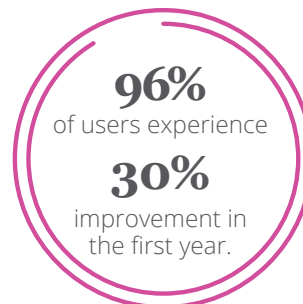
Nearly **4,000 dealers across 30 markets** rely on CheckLink to help them achieve the high level of workshop quality that retains and builds business.

CheckLink is quick and easy to use. Not only does it increase workshop control quality, but it empowers employees to understand the importance of quality and attention to detail. This promotes best practice, rectifies repetitive issues, and improves service bay utilisation and throughput.

All of the above manages clients' expectations, reduces comebacks and improves the overall experience. This means that you retain clients and increase loyalty, which leads to higher profitability.

Key features:

- Manages quality control
- Improves customer satisfaction
- Reduces return visits, saving time and resources
- Tracks throughput and workshop staff performance
- Identifies repetitive vehicles issues, by brand and model
- Helps avoid mechanical liability and audit failure
- Encourages self-improvement
- Identifies training needs
- Assists part sales
- Delivers real time reports
- Integrates with other applications



2 MILLION
vehicles already checked in
over 30 countries globally.
500K
'repeat repairs' avoided.

Please contact OEC for more information:

Visit: OEConnection.com

Call: +44 (0)1245 236600

Email: eusales@oeconnection.com

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