

Make Backorder Fulfilment the Easy Part

Back ordered parts can create a domino effect of problems, including low customer satisfaction ratings, potential rental car expenses, and in the case of commercial vehicles, lost revenue. With D2D Express, back ordered parts sourcing and fulfilment becomes an automated process that can deliver needed parts within 24 hours.

D2D Express locates the needed parts within dealership/branch location inventories, creating instant sales opportunities, often beyond your traditional market.

D2D Express technology automatically:



Identifies stocking locations electronically
offering you the ability to sell the part.



Awards the order to the first supplier who responds
earning incremental sales.



Integrates fast, free, next-day shipping
by the seller (based on OEM availability) allowing you the ability to print a shipping label and specify a pickup date without contacting the shipping company.



**QUICKLY ADDRESS
CUSTOMER-CRITICAL
SITUATIONS**



**DRIVE
CUSTOMER
SATISFACTION**



**REDUCE CUSTOMER
DOWNTIME & RENTAL
OR FREIGHT COSTS**



**INCREASE
PART SALES**

Please contact OEC for more information:

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