

This is the part where we ensure **effective communication and compliance**



Enterprise Workflow is an estimating system agnostic auto claims tool that provides workflow efficiency and accuracy while staying compliant with the insurer's policies and procedures. Enterprise Workflow with Customer Shop of Choice allows insurers to adhere to existing policies and procedures, including estimating & parts guidelines. In addition, Enterprise Workflow provides the ability to electronically communicate with shops outside of the insurer network, helping users remain compliant.



Key features

- Our compliance rules engine ensures strict adherence to policies and procedures, including estimating database procedure pages and estimating & parts guidelines
- Support for automatic approval or severity routing
- Provides consistent claims management for all methods of inspection
- Promotes productivity through efficient communications with shops & most key trading partners, both inside & outside the insurer network
- Modular features allow for:
 - Reviewer assignment manager
 - Estimate editing & review
 - Labor rates & taxes
 - Catastrophe scheduling
 - Reinspection



Visit our website
oeconnection.com/products/customer-shop-of-choice/