

Generate parts sales and increase customer satisfaction with **backorder fulfilment**



Backordered parts can create a domino effect of problems, including low customer satisfaction ratings, potential rental car expenses, and in the case of commercial vehicles, lost revenue.

With D2D Express, backordered parts sourcing and fulfilment becomes an automated process that can deliver needed parts within 24 hours.

D2D Express locates the needed parts within dealership/branch location inventories, creating instant sales opportunities, often beyond your traditional market. Plus, D2D Express does more than find backordered parts – it also creates more opportunities to move parts in your inventory that are (or risk becoming) obsolete.

Quickly address
customer-critical
situations

Reduce
customer
downtime and
rental costs

Increase
part sales
and customer
satisfaction

For more information and to solve some of your key issues, please contact us. Our OEC solutions are designed to make life easier.



Complete the form to book a demo
oeconnection.com/en_GB/products/d2d-express/

Key features



Identifies stocking locations electronically offering you the ability to sell the part.



Awards the order to the first supplier who responds earning incremental sales.



Integrates fast, free, next-day shipping by the seller allowing you the ability to print a shipping label and specify a pickup date.

“D2D Express added \$300,000 to my top-line last year just by responding to online requests for emergency back ordered parts. I ship an average of 20 - 30 packages a day. The **technology does all the work and I reap the benefits of incremental parts sales.”**

Parts Manager